

# Development of Web-enabled Smart Hospital Management System: Patient Data Visualization and Real-time Decision Making

Om Nitin Patil<sup>1\*</sup>, Khushboo Sharma<sup>2</sup>

## Abstract

*As everyone is aware, fewer people had access to healthcare services, which prevented many people from receiving the care they needed. The idea that, by WHO criteria, there should be one physician for every 1,000 patients is nearly unbelievable. Yet, India's current ratio is a staggering 1:1445. This disparity highlights a serious gap in healthcare resources that cannot be ignored. Authors remember speaking with a friend who works in a hospital in a rural area. She shared how overwhelmed the staff felt during the peak of the pandemic. The few doctors and nurses on hand were stretched thin, often working double shifts just to keep up with patient needs. This situation is representative of a global problem rather than a singular occurrence. Medical professionals who treat COVID-19 patients must also wear personal protective equipment (PPE) kits as mandated by law. Despite local manufacturing efforts, there remains a critical shortage of these essential supplies in India. The strain on healthcare workers during these trying times has been immense, showcasing the urgent need for innovative solutions. One promising approach to tackling these challenges is the Internet of Things (IoT). Imagine a system where wearable devices constantly monitor patients' vital signs, such as SpO<sub>2</sub> levels, temperature, and pulse rate. This is happening right now, not only in the future! These devices collect valuable data that can be stored in the cloud. This implies that platforms like Thingspeak or Adafruit allow medical personnel to view patient data from a distance. Picture this: a doctor sitting at home can monitor a patient's health in real-time without the patient having to be physically present in the hospital. It is similar to having a 24/7 personal health assistant! Such innovative approaches can significantly reduce the burden on healthcare providers. In summary, the challenges faced by hospital management systems today are significant, but they are not insurmountable. By embracing IoT technology and innovative healthcare solutions, we can make strides toward a more efficient and effective healthcare system. There are countless opportunities to improve patient care, and the process is only getting started. As technology continues to evolve, so will our ability to provide timely, personalized healthcare to those who need it most.*

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## INTRODUCTION

The hospital management system faces significant challenges today, particularly due to shortage of qualified medical staff. This issue has been particularly evident in underserved areas, where the healthcare infrastructure struggles to meet the needs of the population. The COVID-19

outbreak made the situation even more dire. By enabling real-time patient monitoring, these systems improve access to critical healthcare data, particularly in resource-constrained environments. As an illustration, suppose a patient is wearing a smartwatch that monitors their oxygen saturation and heart rate. If these metrics drop below a certain threshold, the device could automatically alert healthcare professionals, allowing them to intervene quickly. This proactive approach can be lifesaving and can alleviate some of the pressure on overworked staff. IoT technology has the potential to improve patient experiences in addition to response times. During recent visit to a local clinic, this has noticed how the staff had started using tablets to check in patients and track their health metrics. This system not only sped up the process but also made the environment feel more modern and less daunting for patients. One elderly gentleman waiting for his check-up expressed his relief at seeing such technology. "It's like they're actually keeping up with the times", he chuckled, and authors could not agree more. However, while the potential of smart hospital management systems is immense, we must also consider the challenges involved in implementing such technologies. Privacy and cybersecurity are major concerns. As we gather more data about patients' health, we must ensure that this sensitive information is protected. Strong cybersecurity safeguards are necessary for hospitals to stop data breaches and protect patient privacy.

The medical field is undergoing rapid transformation, driven by new technologies that promise to enhance patient care and streamline hospital operations. A significant aspect of this innovation is smart hospital management. These technologies seek to transform healthcare management and patient interactions by utilizing cloud computing and the Internet of Things (IoT). One key component of this approach is the use of SpO<sub>2</sub> (oxygen saturation), temperature, and ECG (electrocardiogram) sensors through multifunctional platforms like the Raspberry Pi. A patient's vital signs may be continuously monitored thanks to this integration, which also creates a setting where medical personnel can access essential information. For example, SpO<sub>2</sub> sensors are essential for assessing a patient's respiratory status, quickly alerting medical staff when oxygen levels drop to dangerous levels. Similarly, temperature sensors closely monitor body temperature, facilitating the early detection of fever or hypothermia, while ECG sensors provide valuable insights into heart activity, aiding in the detection of abnormalities [1].

The stress of waiting for a nurse or doctor to check in can be overwhelming for patients and their families. The idea of a system that continuously monitors vital signs and instantly alerts medical staff is reassuring. Imagine knowing that someone is constantly caring for you, even when medical personnel are busy. By analyzing data in real-time, doctors can make informed decisions that significantly improve overall patient care [2, 3].

The integration of IoT technology enhances communication between sensors, the Raspberry Pi, and cloud infrastructure, creating a connected healthcare environment. The compact design, low power consumption, and flexibility of the Raspberry Pi make it ideal for integration into medical settings [4, 5].

However, several challenges are often encountered in traditional healthcare systems. Poor performance can negatively impact patient care, and patient data is frequently scattered across multiple platforms, leading to fragmented information and suboptimal resource allocation. These issues are especially critical in emergencies where timely treatment is vital. Delays in receiving important information can hinder medical responses, as relying on manual checks may not allow for the swift actions needed [6–10].

## **PROBLEM STATEMENT**

Smart hospital management systems can address these inefficiencies by creating a unified environment where information is readily available in real-time. Faster and more efficient patient care responses are made possible by this capacity. By connecting sensors such as SpO<sub>2</sub>, temperature, and ECG in an integrated system, doctors can monitor patients' health more efficiently and make quicker decisions, ultimately improving patient outcomes and enhancing hospital management.

## OBJECTIVES

The Smart Hospital Management System is designed with specific goals in mind to enhance patient care and streamline healthcare operations. Let us delve into these objectives and see how they can make a real difference in the healthcare landscape.

### Remote Monitoring

This system's capacity to facilitate remote monitoring is one of its most notable characteristics. Imagine a scenario where doctors can keep tabs on their patients' health without needing them to be physically present in the hospital. People with mobility issues or those who live in distant places will particularly benefit from this strategy. Take a patient recuperating at home following surgery, for instance. Instead of making frequent trips to the hospital for check-ups, their doctor can monitor vital signs through wearable devices and adjust treatment plans as necessary. This guarantees ongoing and continuous patient care in addition to saving time. Conversation was done with a nurse who shared a story of a patient in rural settings. Thanks to remote monitoring, the patient was able to receive timely interventions without the stress of traveling long distances.

### Cost Reduction

Another crucial goal is cost reduction. In a world where healthcare costs can skyrocket, every little bit helps. Remote care diminishes the need for prolonged hospital stays, which can be expensive and strain hospital resources. For instance, a patient who requires routine monitoring but is stable can be cared for at home, allowing the hospital to allocate its resources more effectively. This shift not only saves valuable space in hospitals but also lowers overall costs for patients. During observation a family member was monitored who faced a hefty hospital bill after a minor procedure. If only their treatment had included remote monitoring, they might have avoided a significant portion of those costs while still receiving quality care.

### Personalized Treatment

Finally, personalized treatment is at the heart of the Smart Hospital Management System. Every patient is different, and that should be reflected in their care. Healthcare becomes more effective and efficient when treatment plans are customized to meet the needs of each patient. For example, a patient with diabetes might benefit from a monitoring system that tracks their glucose levels in real time, enabling quick adjustments to their diet or medication. Personal anecdotes often highlight the impact of personalized care. A friend of mine shared how their treatment improved drastically once their doctor took the time to understand their lifestyle and preferences, leading to a more tailored approach.

## PROJECT SCOPE

This project holds tremendous potential for the future. Integrating with smart gadgets, like activity trackers and smartwatches, is an intriguing approach. Many people use these devices daily to monitor their health, so linking this data to hospital records could provide doctors with a more comprehensive understanding of a patient's condition. He mentions that he relies on healthcare providers to monitor his daily activities and sleep patterns, explaining that with sufficient data, the system can identify patterns that might indicate potential health issues before they become serious. For example, if a patient's heart rate displays abnormal patterns, the system can quickly alert healthcare providers for timely intervention. Giving patients quick feedback on their health can also encourage them to adopt healthier lifestyles.

## METHODOLOGY

A systematic process is essential for developing a Smart Hospital Management System. Key components include:

- *Sensors:* These devices continuously send data to the Raspberry Pi for initial processing and then to the cloud for further action [7].
- *Raspberry Pi:* This acts as a gateway, analyzing data in real-time and identifying anomalies to alert healthcare providers promptly [11].

- *Cloud Infrastructure:* The data collected is stored and processed in the cloud, ensuring accessibility and security for authorized healthcare personnel [8].

## THEORETICAL AND TECHNICAL ANALYSIS

### Data Flow Diagram

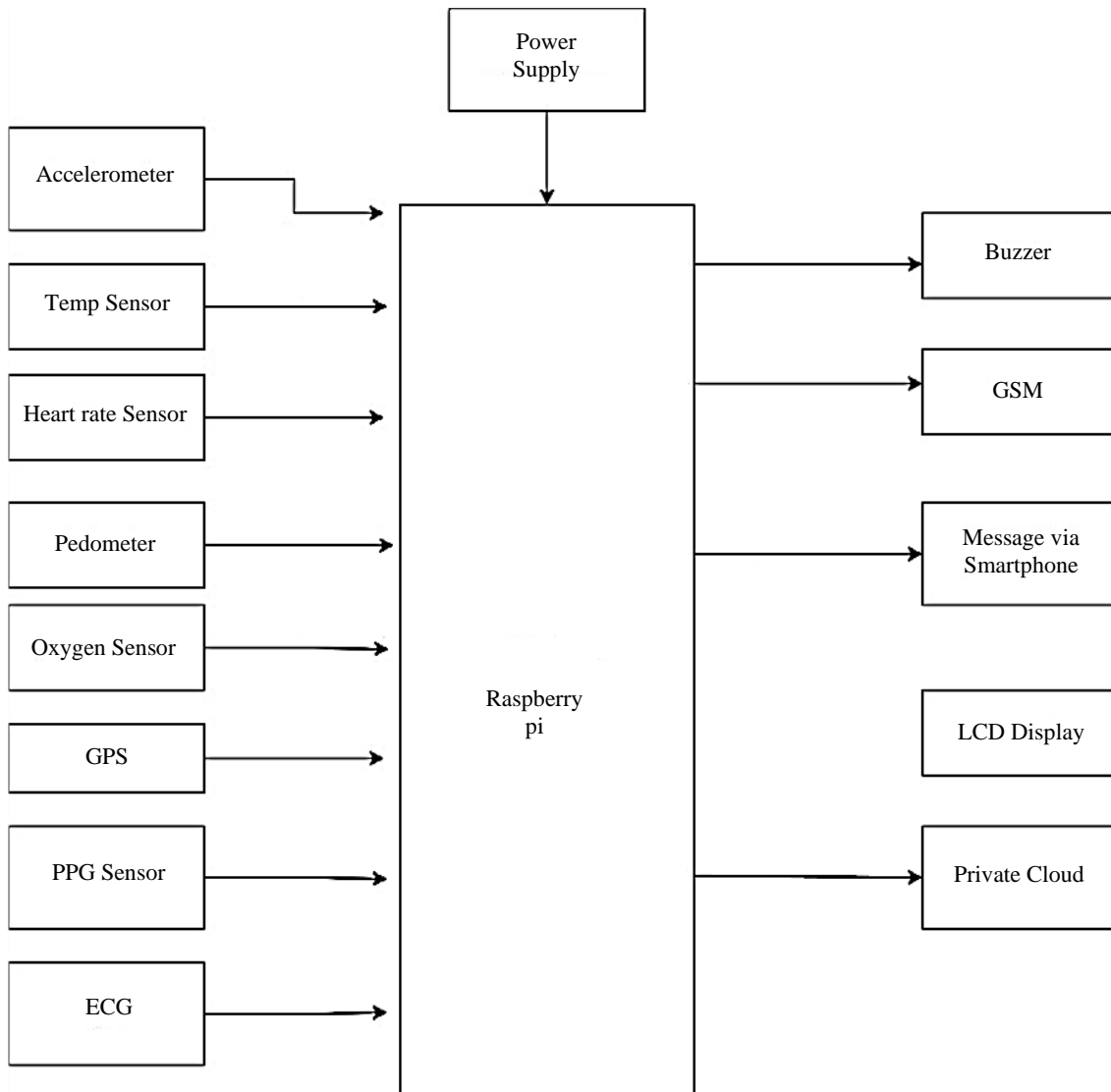
Data flow diagram is shown in Figure 1. The flow of information is done via raspberry pi.

The technical viability of a project primarily depends on how feasible it is to implement the method. Assessments of feasibility are conducted in the following ways:

### Technical Feasibility

One of the first investigations that need to be carried out following the identification of a project is technical feasibility. The technical side investigates if the proposal is feasible given the state of technology and whether it even exists! The technological viability of the suggested system must be shown via a feasibility study.

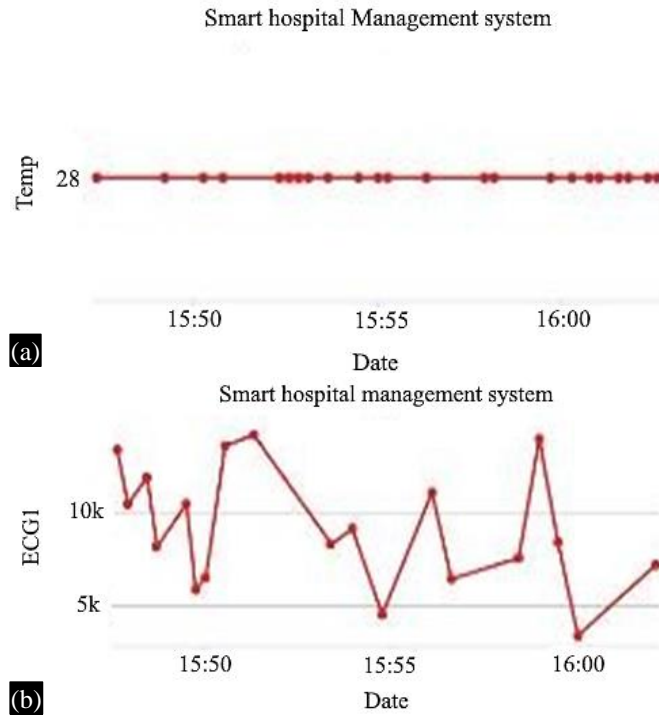
1. An explanation of the criteria is necessary for this.
2. A potential system architecture (such as a database, server, technological tools, etc.).



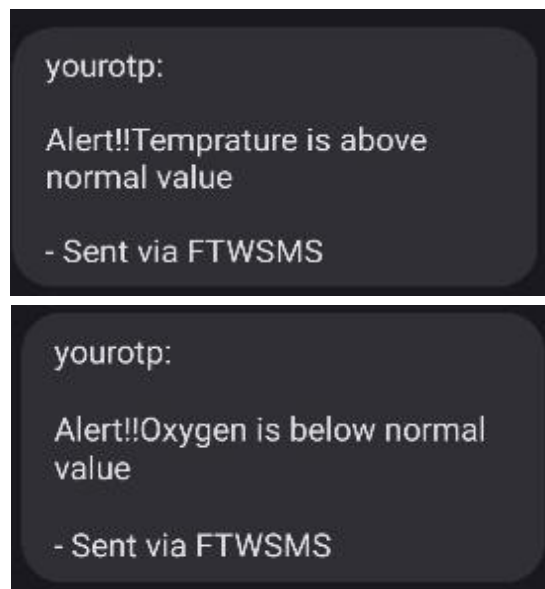
**Figure 1.** Data flow diagram.

## RESULT

Temperature vs. Date and ECG vs. Date is shown in Figure 2 while Output window showing message is shown in Figure 3.



**Figure 2.** (a and b) Temperature vs. Date and ECG vs. Date.



**Figure 3.** Output window showing message.

## CONCLUSION AND FUTURE SCOPE

### Conclusion

The implementation of the Smart Hospital Management System has already demonstrated its effectiveness. Initial trials indicate that these systems can provide real-time patient monitoring, enabling healthcare personnel to detect and address health issues more quickly. These capabilities increase the effectiveness of hospital resource use in addition to improving patient outcomes.

### Future Scope

In summary, the Smart Hospital Management System represents a groundbreaking advancement in the medical field. This system has the potential to transform hospital operations by providing real-time monitoring, reducing costs, and promoting personalized care. Reflecting on own healthcare experiences, it is believed that having a system like this in place could have made a significant difference during critical moments when family needed medical attention. Continuous monitoring can alleviate the stress of waiting for updates on loved ones' health.

Immense opportunities can be explored. Additional equipment, such as blood pressure monitors, respiratory monitors, and glucose monitors, can be integrated to provide a more comprehensive view of a patient's health. As these systems evolve and gather more data, implementing robust cybersecurity measures and privacy protocols will be essential to safeguard sensitive patient information and ensure compliance with regulations.

This is an exciting step forward in medical innovation, paving the way for more efficient, responsive, and patient-centered healthcare. The possibilities for improving healthcare are limitless as technology continues to advance, and authors eagerly anticipate how these advancements will unfold in the coming years.

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